

INSTRUCTIONS FOR REVIEWING A POTENTIAL DUPLICATE RECORD PAIR FOR VERIFICATION (MPI/PD VISTA)

Patch RG*1.0*6 includes special processing routines that allow the Duplicate Record Merge (XT*7.3*23) tool to run at a site with MPI/PD VISTA - Patient Demographics and Master Patient Index (MPI/PD VISTA) version 1.0 installed.

RG*1.0*6 and XT*7.3*49 (the Duplicate Record Merge patch) must both be installed in order to take advantage of this new functionality. All fields on the MPI node of the PATIENT (#2) file, the TREATING FACILITY LIST (#391.91) file, and the SUBSCRIPTION CONTROL (#774) file are addressed.

When a pair of records is verified as duplicates, the direction of the merge is selected, creating a "FROM" record and a "TO" record. The special processing routines assure that the correct data is in the "TO" record and removes the data in the "FROM" record, preventing fields from being overwritten. The treating facilities and subscriptions are merged so that all treating facilities and subscribers are associated with the "TO" record and files pointing to the "FROM" record are removed.

To avoid a record being removed from the merge due to exceptions, follow the steps listed below while reviewing a potential duplicate record pair for verification.

1. Check for National Integration Control Number (ICN):

- If both records in the potential duplicate pair have a national ICN assigned to them, this must be resolved before a merge can be done on the pair.
- To identify whether or not the ICN is a national number, look at the first three digits. If the first three digits are equal to your site station number, it is a local ICN; otherwise, it is a national ICN.
- To resolve a pair with two national ICNs assigned, first determine which record will be the "FROM" record for the merge. Inactivate that record from the MPI using the Inactivate Patient from MPI [MPIF PAT INACT] option on the Master Patient Index Menu [MPIF VISTA MENU].
- If the record is shared with other sites, it cannot be inactivated. Enter a National Online Information System (NOIS) call for the Master Patient Index/Patient Demographics (MPI/PD) team to resolve.
- When entering a NOIS, include the ICNs and indicate which record is the "FROM" record in the information given.
- If a pair goes through the merge with both records having national ICNs, a "Cannot Merge Duplicate Pair" exception message will be sent to the RG CIRN DEMOGRAPHIC ISSUES mail group. The exception must then be resolved using the steps outlined above.

Data Dictionary Changes:

The "Cannot Merge Duplicate Pair" entry, Internal Entry Number (IEN) 233 was added to the CIRN HL7 EXCEPTION TYPE (#991.11) file.



With the release of RG*1.0*12 it was no longer necessary to have the same CMOR to merge. The code was modified to remove the CMOR exception "CANNOT MERGE your site is not the CMOR for this patient." Sites are now able to perform duplicate record merge if they are not the CMOR for that patient. The CMOR that will be retained is the one that belongs to the record for which the ICN is being kept.